



错误代码 /Error code	描述/Description	检修处理/Solutions
E04	短路故障/Short circuit faulty	检查是否接线或安装有短路或更换控制器排除故障/Check if there is a short circuit in the wiring or installation or replace the controller to eliminate the fault
E09	副电机通讯失败 (非双驱车型忽略) /Sub-motor communication failure (ignored by non-dual drive models)	检查副控制器与主控制器的连接线/Check the connection line between the sub-controller and the main controller
E10	仪表盘通讯失败/Dashboard communication failure	检查仪表盘与控制器总成线连接线路是否正常, 关机, 总成线接口重新拔插后重启车子, 故障仍未消失, 需更换仪表或控制器排除故障/First Check whether the connection line between the instrument panel and the controller assembly line is normal or not. Shut down and restart the scooter, then re-plugging the assembly line interface. If the fault has not disappeared, then need to replace the instrument or controller to eliminate the fault.
E11	电机电流传感器异常/Current sensor of Motor is abnormal	检查控制器或电机相线部分线路/Check the line of the phase line of the controller or motor .
E14	油门霍尔异常/Throttle Hall abnormal	检查油门器是否复零位, 油门线及油门器是否正常, 可拔掉油门器接线然后重启车子排除问题/Check whether the throttle is reset to zero, whether the throttle cable and throttle are normal or not, you can unplug the throttle cable and restart the scooter to troubleshoot the problem
E15	刹车霍尔异常/Brake Hall abnormal	检查刹车把是否复零位, 刹车线及刹车把是否正常, 可拔掉电子刹车接线然后重启车子排除问题/Check whether the brake is reset to zero position or not, check the brake line and the brake normal or not, Can unplug the electronic brake wiring and restart the scooter to eliminate the problem
E16	电机霍尔异常/Motor Hall abnormal	开机出现故障, 需检查电机霍尔接线是否正常, 刹车时出现, 需检查更换电机或控制器排除问题/ Check that the motor Hall wiring is normal or not, If occurs when brake, need to replace motor or controller to eliminate the problem
E19	副电机霍尔异常 (非双驱车型忽略) /Auxiliary motor Hall abnormality (ignored for non-dual-drive models)	检查副电机霍尔接线是否正常, 检查更换电机或控制器排除问题/Check that the Secondary motor Hall wiring is normal, replace motor or controller to eliminate the problem
E21	BMS通讯异常/BMS communication abnormal	BMS通讯异常 (非带通讯电池忽略) /BMS communication abnormal (non-communication battery is ignored)
E50	母线高压/Bus high voltage	主线路电压过高, 开机出现故障, 需检查电池电压是否正常, 骑行时出现故障, 需更换电池或控制器排除问题 /Need to check whether the battery voltage is normal, cycling failure, need to replace the battery or controller to remove the problem

E53	系统过载/System overload	超出系统负载，重启车子，开机出现故障，需更换控制器排除问题。/Exceed the system load, restart the scooter, if still the error code shows, the controller needs to be replaced to eliminate the problem
E55	控制器高温报警/Controller high temperature alarm.	控制器温度过高，静放车子冷却后再重启。开机出现故障，需更换控制器排除问题。/The temperature of the controller is too high, and the vehicle is restarted after the vehicle is cooled.BOOT failure, need to replace the controller to remove the problem.
E56	低压报警/Low voltage alarm	电量不足，请充电！Insufficient power, please charge!